*Explanation for University InfoBot*

*This document provides a structured explanation of the intents defined in the 'intents.json' file used in the University InfoBot chatbot. Each intent represents a category of user queries and contains a set of responses that the chatbot can use to reply accordingly.*

# *Intent: greeting*

*\*\*Description\*\*: Handles greetings from the user and initiates the conversation.*

*\*\*Example Queries\*\*:*

* *- Hi*
* *- Hello*
* *- Hey*
* *- Good morning*

# *Intent: university\_info*

*\*\*Description\*\*: Provides general information about the university's services and areas of support.*

*\*\*Example Queries\*\*:*

* *- Tell me about the university*
* *- What services do you provide?*
* *- Help with university info*

# *Intent: admissions*

*\*\*Description\*\*: Gives information about the university's admission process, portals, and requirements.*

*\*\*Example Queries\*\*:*

* *- How do I apply?*
* *- Admission process*
* *- Where can I apply?*

# *Intent: courses*

*\*\*Description\*\*: Shares details about available courses and academic programs.*

*\*\*Example Queries\*\*:*

* *- What courses are available?*
* *- List of programs*
* *- Degree programs offered*

# *Intent: departments*

*\*\*Description\*\*: Explains the different departments and faculties in the university.*

*\*\*Example Queries\*\*:*

* *- What departments do you have?*
* *- Tell me about your faculties*
* *- Departments list*

# *Intent: fees*

*\*\*Description\*\*: Informs about tuition fees, scholarships, and financial aid.*

*\*\*Example Queries\*\*:*

* *- How much is tuition?*
* *- Course fee*
* *- Scholarship options*

# *Intent: contact*

*\*\*Description\*\*: Provides contact information for university support and assistance.*

*\*\*Example Queries\*\*:*

* *- How can I contact you?*
* *- Support team email*
* *- University phone number*

# *Intent: goodbye*

*\*\*Description\*\*: Handles conversation endings and goodbyes.*

*\*\*Example Queries\*\*:*

* *- Bye*
* *- Goodbye*
* *- See you later*
* *- Thanks*